Competitive Checklist CUTTING THROUGH THE HYPE and finding the right travel company for you.



We know that any company can promise you the world and they can be downright convincing in their sales pitch. To help you cut through the clutter, here's a checklist of items we think are vital to the success of your trip.

QUALITY MATTERS.

COMPANY INFO	RMATION	Encore	Company 2	Company 3
All in the Family	Is a division of ACIS, the premier educational travel company with over 30 years experience. And is a subsidiary of AIFS, the leading sponsor of education programs for more than 50,000 students a year.	✓		
Evaluated Excellence	Tours rated good to excellent by 99% of recent group leaders.	✓		
Satisfaction Guaranteed	A written service guarantee that pledges your tour will be first-rate. If upon your return you believe that your overall experience does not deserve a good or excellent rating, you will be invited to our Prelude event and provided a \$1,000 scholarship to be used as you see fit on your next tour. No questions asked and no strings attached.	>		
Destinations Worldwide	Ability to organize tours with an assortment of exciting performance venues anywhere in the world. From Austria to Argentina, Portugal to Puerto Rico, China to the Czech Republic.	>		
Safety First	A system in place to constantly monitor global conditions and never send participants into harm's way. Refunds provided to participants if there is an official travel warning in a to-be-visited destination.	✓		
Secure Payments	Carries a \$1 million indemnity bond with the United States Tour Operators Association (USTOA).	✓		
Liability Free	Carries a \$50 million general liability insurance policy that covers group leaders and school districts on tour.	✓		
Inside Scoop	Has past clients available as references from across the U.S. who have led a choir, orchestra, band or other performance ensemble overseas.	✓		

PRE-DEPARTURE SERVICE

Planning Partnership	You'll work with an expert team of tour consultants from start to finish. Your team will come to know your likes and dislikes, anticipate your questions and ensure all pre-departure promises are delivered.	✓	
You've got a Friend	Tour consultants whose responsiveness and professionalism were rated as good or excellent by 100% of recent group leaders.	✓	
Meeting Preparation	Custom designed presentation materials are available to help recruit participants and ease group leaders' work loads.	✓	
Total Flexibility	Tours are completely customized to suit your group's unique needs and interests. Everything from itinerary to performance venue to payment plan is designed specifically for your ensemble.	✓	
Flight Information Early	Confirmed flight information at least 45 days prior to departure.	✓	
Online Tools	Online 24-hour access to itinerary, hotel and flight information, billing status details, and more through My Account. Plus, an automatic payment option that makes managing trip budgets easy for participants.	✓	
Billing's a Breeze	Direct billing to your participants at no additional charge.	~	

S FINANCIAL ASS	ISTANCE	Encore	Company 2	Company 3
Fantastic Fundraiser	A free five-day trip to a selected European city for two is given to your group to raffle as a fundraiser.	✓		
Performance Scholarships	A \$1,000 travel scholarship is given to any group with 50 or more participants to help ensure all members of your ensemble may travel.	>		
Evaluated Excellence	An overall Encore experience rated good or excellent by 99% of recent group leaders.	~		
Guaranteed Audiences	Properly promoted performances and guaranteed audiences at every concert.	✓		
Impressive Venues	Well-known prestigious venues in addition to little known gems. Groups leaders have at their disposal a list of venues from which they may choose.	v		
Logistics Check	Rehearsal space booked, instruments rented, transportation of performers, instruments and miscellaneous equipment cared for—everything you need to give a great show.	✓		
Leadership Smarts	Tour managers who are extensively trained in how to optimize the tour so it is the most educational, smoothly run and fun! Rated good or excellent by 100% of recent group leaders.	✓		
24/7 availability	Tour managers who are available to their groups around the clock. They not only provide excellent commentary and lead exciting interactive activities during the planned itinerary, but they are also available during free exploration time, often arranging scavenger hunts or escorting groups to their favorite sites.	✓		
Located Value	Hotels located near the sights you came to see so you won't waste time commuting.	\checkmark		
Rest Easy	Exclusive use of 3- and 4-star hotels.	~		
Smart Rooming	Single rooms for group leaders. Participants will room in doubles or triples in hotels and in 4-berth couchettes on overnight trains. Participants will never pay extra if they don't have a roommate.	✓		
Eat Up	Meals that mix authentic, local cuisine with familiar favorites, ensuring you and your participants will eat and enjoy your meals and not need a fast food break an hour later.	✓		
Quality Control	Frequent evaluation of services and itineraries to maintain top quality. On-tour and post-tour check ins with each group leader to ensure expectations are met (or exceeded!).	>		
Just in Case	Each group leader receives a "Red Card" for restaurants, hotels and tour managers. Should your experience not meet your expectations, simply hand the red card to your tour manager and the problem will be fixed fast.	✓		
Planes, Trains, Automobiles & more	 Groups travel on fast, comfortable and authentic transportation, such as: The Eurostar for all travel between London and Paris The TGV and AVE, the fastest trains in Europe Air-conditioned touring buses International commercial airlines 	V		

LAST, BUT NOT LEAST....

Rewarding Leaders

Outstanding group leader rewards are easy to qualify for:

- Group leaders travel free.
- Free group leader-only weekends away to destinations around the world, including our exclusive Prelude event.
- Generous stipends and referral rewards.
- Discounts for group leader's family members who join the tour.
- Zero administrative fees for group leaders who would like to return separately from their group.

To learn more about how Encore Tours answers these questions, or any other questions you may have, please contact a tour consultant at **877-460-3801**, **encoretours@acis.com** or visit **www.encoretours.com**.