

CCD RAFFLE PRIZE: *A LONG WEEKEND IN PARIS!*

Terms & Conditions Information

for the Raffle Prizewinner of the “European Winter Weekend”
from ACIS Encore Tours

Deadlines

Registration forms must be postmarked by June 30, 2019 for travel on either date - Veteran’s Day weekend or MLK weekend. We regret that no changes may be made after this date.

Flights-Reservations

All tickets are issued by the airlines, are subject to availability and are issued on a space-available basis. Encore is not able to confirm flights until approximately two weeks prior to departure. Once tickets are issued, airlines will not confirm reservations or seats over the phone. Please note: seat selection must be done at the airport on the day of departure. Evening departures and routing (including non-stops) cannot be guaranteed. Frequent flyer miles are generally not issued with these promotional tickets. Please be prepared to depart at any time of day on either end of the trip. To avoid luggage hassle we recommend bringing only carry-on luggage. Any fees for your checked bags will be your responsibility.

Rooming

The European Winter Weekend includes double/twin rooming. Guaranteed single accommodations are available on most trips for an additional \$80.00 per night. The \$80.00 per night single accommodation fee is non-refundable. You must check off this option on your registration form. Any rooming changes made while away are the responsibility of the parties involved.

Extra Days

You may request to extend your stay for a \$50.00 alternate flight charge per person by indicating this on the registration form. Extra days may not be purchased within 60 days of departure. Accommodations may be made under your own arrangements or you may remain at the Encore hotel at a rate of \$130.00 per person per night for twin /double accommodations including continental breakfast, or \$210 per night for single accommodations including continental breakfast. Triple rooms may be requested but cannot be guarantee.

Substitutions and Name Changes

Substitutions are not permitted within 60 days of departure. Encore will assess a \$200 fee to all registered passengers who request a passport name change within 60 days of departure.

Travel Protection

Encore tours will provide you and your companion with the Basic Protection Plan with coverage of up to \$15,000.00.

Additional Information

Each Winter Weekend begins with the takeoff of your outbound flight and ends upon completion of your return flight to your final destination. Encore, its affiliates, parent company AIFS, Inc., directors, officers, or employees cannot be responsible for any injury, loss, damage, accident, delay, or expense resulting from events beyond its control, including without limitation, acts of God, war, terrorism, strikes, incidents of politically motivated violence, sickness or quarantine, government restrictions or regulations, and, in the absence of its own gross negligence, arising from the use of any vehicle or from Encore's selection of, or from any act or omission by, bus or car rental agency, steamship, airline, railroad, taxi or tour service, hotel, restaurant, agency, company or individual. If there are weather delays or cancellations, we will work with the airlines to rebook, but unfortunately we cannot guarantee rescheduling your trip.

Cancellations

Cancellations must be made in writing. Once paid, single room supplements and extra days are non-refundable. As soon as you know you are canceling, please call Encore and send cancellation in writing by email, fax or mail.

Payment Deadlines

Any balances still unpaid one month prior to departure will result in the cancellation of the passenger. Encore will not reschedule the trip for any participants cancelled for non-payment.

Passports and Visas

Passports are required for all US citizens travelling internationally. Participants are responsible for obtaining all necessary travel documents for their trip, including but not limited to any visa required for entry into their travel destination or connection city.

If you have any questions, please contact Encore Tours by emailing encoretours@acis.com with "European Winter Weekend Trip" in the subject line or calling 877-460-3801.